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NEWS RELEASE

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Institute of Medicine (IOM) Report issued on Lovell FHCC integration

NORTH CHICAGO, Ill. – In 2010, the Acting Assistant Secretary of Defense for Health Affairs asked IOM to undertake and report on an evaluation of Lovell FHCC. The purpose was to conduct a study to evaluate whether the integrated Department of Defense/Department of Veterans Affairs (DoD/VA), Captain James A. Lovell Federal Health Care Center (FHCC), is more beneficial to DoD and VA than their independent facilities in serving the needs of their eligible populations. The study tasks included:

1. Assessment criteria
2. Performance benchmarks
3. Lessons learned from other federal and private-sector health mergers
4. Stakeholder concerns
5. Staff training

The published report recognized Lovell FHCC staff for the planning, implementation and stand-up of the FHCC in addition to their regular responsibilities. The report identified five recommendations for DoD and VA before considering additional federal health care centers:

- agreed upon governance plan and common policies and procedures
- interoperable or joint DoD/VA electronic health records system becomes available
- develop criteria for selecting future federal health care centers
- systematically compile and analyze lessons learned from Lovell FHCC
- develop a comprehensive evaluation framework with defined and measurable criteria for assessing performance

“The success the Lovell FHCC has achieved with our integration is a credit to our staff, leadership and stakeholders,” said Mr. Patrick L. Sullivan, Director, Lovell FHCC. “The Lovell FHCC is committed to providing the best medical anywhere and supporting the operational readiness mission of the Navy. This model does work.”

For the complete report, please visit the website at
http://www.nap.edu/catalog.php?record_id=13482#toc

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About the Lovell FHCC: The Captain James A. Lovell Federal Health Care Center is the nation's first fully integrated medical facility; joining the U.S. Department of Veterans Affairs and the Department of Defense. Established on Oct. 1, 2010, the facility integrates all medical care into a federal health care center with a single combined VA and Navy mission, serving military members, Veterans, military family members and retirees.