



**Captain James A. Lovell Federal Health Care Center**  
3001 Green Bay Road • North Chicago, Illinois 60064

## **PRESS RELEASE**

FOR IMMEDIATE RELEASE

Media Contacts:

Jayna Legg, 224-610-3132 or [Jayna.Legg@va.gov](mailto:Jayna.Legg@va.gov)

Julie Ewart, 224-610-3138 or [Julie.Ewart@va.gov](mailto:Julie.Ewart@va.gov)

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### **Lovell FHCC to temporarily close its Kenosha, WI and Evanston, IL Community Based Outpatient Clinics due to COVID-19 Pandemic**

*Patients are urged to use telehealth (phone or video) services for appointments*

NORTH CHICAGO, Illinois – In an effort to mitigate the risk of COVID-19 exposure, Lovell Federal Health Care Center has announced the temporary closure April 1 of its Kenosha and Evanston Community Based Outpatient Clinics (CBOCs).

Evanston and Kenosha CBOC providers and staff have been converted to virtual care at this time, and it is recommended patients use telehealth (phone or video) for scheduled appointments. To help clinic staff address the most urgent needs first, patients are asked to use an online tool for routine or non-urgent concerns:

- **Use MyHealthVet Secure Messaging.** Patients can [send a secure message to their providers](#) about any health concerns or to ask questions. Link to: <https://www.myhealth.va.gov/mhv-portal-web/home>. To contact the FHCC MyHealthVet coordinator, call 224-610-8281.
- **Download VA Video Connect.** Providers may ask patients to consider telehealth for upcoming appointments. Download and learn about the [VA Video Connect app](#) today, or link to: <https://mobile.va.gov/app/va-video-connect>.

Because this is a rapidly changing situation, the best way to get the most up-to-date facility information is to check the Lovell FHCC's website:

<https://www.lovell.fhcc.va.gov/index.asp>

Lovell FHCC continues to strongly encourage veterans, military members, military family members, staff and volunteers to take everyday precautions to protect against respiratory illnesses caused by COVID-19, the flu and the common cold. For more information, go to the VA's COVID-19 website: <https://www.publichealth.va.gov/n-coronavirus/index.asp>.

For more information about the CBOC closures, please call the Kenosha CBOC at 262-653-9286 and the Evanston CBOC at 847-869-6315, to talk to CBOC staff.

Veterans in crisis who need immediate assistance may call the Telephone Advice Line at 224-610-2920, or the Veterans Crisis Line at 800-273-8255 and press 1. If the issue is an emergency, please call 911 or visit the nearest Emergency Department.

**About the Lovell FHCC:** The Captain James A. Lovell Federal Health Care Center is the nation's only fully integrated medical facility between the Department of Veterans Affairs and the Department of Defense. Lovell FHCC serves active duty military personnel, their families and veterans. Lovell FHCC, which is located in North Chicago, operates four Naval Station Great Lakes clinics and three community-based outpatient clinics in McHenry and Evanston, Ill. and Kenosha, Wis.