



Captain James A. Lovell Federal Health Care Center

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PRESS RELEASE

FOR IMMEDIATE RELEASE

April 16, 2021

Lovell Federal Health Care Center announces stakeholder listening sessions as part of ongoing effort to guide the future of VA health care

NORTH CHICAGO, Ill. – The Captain James A. Lovell Federal Health Care Center announced today that it will hold a virtual listening session with stakeholders from 10 a.m.– 11:30 a.m., April 20, to hear from patients and the communities that the FHCC serves.

This is one of 50 public virtual listening sessions across the country from March through June 2021 to hear from patients on how to design a health care system of the future and grow services for patients in a way that reinforces VA’s role as a leader in the U.S. health care system.

“We want to hear from veteran and active duty patients and other stakeholders in the communities the FHCC serves and understand their vision,” said Dr. Robert Buckley, director.

These listening sessions represent an exciting opportunity for veteran and active duty patients to help the FHCC reimagine how care is delivered in an equitable, high quality, patient-centered manner and develop a plan for investing in VA’s aging infrastructure. The feedback will be used to develop the recommendations VA submits to the [Asset and Infrastructure Review \(AIR\) Commission](#) in January 2022. The AIR Commission will also conduct public hearings as part of their review of VA’s recommendations before submitting its recommendations to the President and Congress for review and approval in 2023.

About the Lovell FHCC: Lovell FHCC is the nation’s only fully integrated Department of Defense and Department of Veterans Affairs medical facility. It serves veterans, active duty military members, and their families, at its main hospital in North Chicago, Ill. Lovell FHCC also operates outpatient clinics for veterans in McHenry and Evanston, Ill. and Kenosha, Wis., and runs four Naval Station Great Lakes clinics.

To register for Lovell FHCC listening session, please visit <https://www.va.gov/HEALTHPOLICYPLANNING/listening.asp>.